

Changing Refund Methods

You can update the financial account in place for refunds, or select a new refund method. The refund method can be edited while a disbursement is pending. Once you receive the confirmation email, you have until 2:00 PM CST the next day to update your method before the refund is actually disbursed.



Note

If an ACH refund fails, it will always be re-issued via paper check and changes are not allowed. For institutions that do not offer paper checks through Nelnet Campus Commerce, the funds will be returned to the institution.

Required steps

1. Click **Edit Refund Method**.
2. Select a Refund Method and enter the information required for your selection.
3. Review the terms and conditions, and then click **Save**.

For more information see [Student Choice Refund Methods](#).

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Welcome, Betty Croft

ID: 1835809

Refund Method

✔ Refund Method Selected Reloadable Debit Card: Wells Fargo - XXXXX9357 **Edit Refund Method** Remove Refund Method Edit Profile

Change History

Changed Date	Change Made	Changed By
6/24/2015 5:32:10 PM (CST)	Profile Update	1835809
6/24/2015 5:31:52 PM (CST)	Profile Update	1835809

Bank Account

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Edit Refund Method

Refunds will be disbursed via the selected method at the time the request is received and processed. If a refund method is not selected, refunds will be delivered to you via first class mail in the form of a paper check, to the address on record with your institution.

<input checked="" type="radio"/> Bank Account (Direct Deposit)	Funds should be received 1-2 business days from processed date
<p>Account Holder Name* <input type="text"/></p> <p>Bank Name* <input type="text"/></p> <p>Account Type* <input checked="" type="radio"/> Checking <input type="radio"/> Savings</p> <p>Routing Number* <input type="text"/> ?</p> <p>Account Number* <input type="text"/> ?</p> <p>By clicking Save, I authorize Nelnet Business Solutions to disburse my student account refund via the method I have selected. I acknowledge that I am responsible for repayment if I receive money that I am not entitled to.</p> <p>Custom Terms and Conditions from the school will be added here.</p> <p><input type="button" value="Save"/> <input type="button" value="Cancel"/></p>	
<input type="radio"/> Reloadable Debit Card	Funds should be received 1-2 business days from processed date
<input type="radio"/> Paper Check	Funds should be received 3-14 business days from processed date

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Reloadable Debit Card

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Edit Refund Method

Refunds will be disbursed via the selected method at the time the request is received and processed. If a refund method is not selected, refunds will be delivered to you via first class mail in the form of a paper check, to the address on record with your institution.

Bank Account (Direct Deposit) Funds should be received **1-2 business days** from processed date

Reloadable Debit Card Funds should be received **1-2 business days** from processed date

Account Holder Name*

Card Provider*

Routing Number* ?

Account Number* ?

By clicking Save, I authorize Nelnet Business Solutions to disburse my student account refund via the method I have selected. I acknowledge that I am responsible for repayment if I receive money that I am not entitled to.

Custom Terms and Conditions from the school will be added here.

Save

Cancel

Paper Check Funds should be received **3-14 business days** from processed date

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Edit Refund Method

Refunds will be disbursed via the selected method at the time the request is received and processed. If a refund method is not selected, refunds will be delivered to you via first class mail in the form of a paper check, to the address on record with your institution.

- Bank Account (Direct Deposit) Funds should be received **1-2 business days** from processed date
- Reloadable Debit Card Funds should be received **1-2 business days** from processed date
- Paper Check Funds should be received **3-14 business days** from processed date

Please Note: Paper checks can take longer to receive than other methods.

* Univ of Refunds will provide the address. Please contact the Business Office at 999-999-9999 to update your address.

By clicking Save, I authorize Nelnet Business Solutions to disburse my student account refund via the method I have selected. I acknowledge that I am responsible for repayment if I receive money that I am not entitled to.

Custom Terms and Conditions from the school will be added here.

Save

Cancel

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