IMPORTANT NOTICE CONCERNING CHANGES TO YOUR HEALTH INSURANCE POLICY

Dear Student:

As a current enrollee in a student health insurance policy issued by Companion Life Insurance Company ("Companion") in Vermont, we are writing to inform you about important changes to your coverage. As required by Vermont and federal law, Companion will be making a number of significant improvements to its student health insurance coverage underwritten in this state, including your policy. With these changes, you generally will be eligible for a number of additional benefits, and more favorable cost-sharing provisions (e.g., deductibles, copayments, co-insurance, and out-of-pocket maximums).

Working with the Vermont Department of Financial Regulation, these changes are being implemented now, but are effective retroactively. You may therefore be entitled to reimbursement of amounts that would have been paid previously, as if the revised policy terms had been in place since you legally became entitled to them.

Under the revised policy terms, your coverage will be improved in a number of ways, including the following:

- Coverage will be provided for certain "preventive" medical services for you and your dependents, at no cost to you, including various screenings, mammograms, prenatal services, preventive pediatric dental care, and immunizations.
- Vermont law imposes a cap on the out-of-pocket expenses you pay for prescription drugs, equal to $1,300 per year for an individual and $2,600 per year for a family. A separate cap will apply to the out-of-pocket expenses you pay for most other services, which cannot exceed $5,500 per year for an individual and $11,100 per year for a family. Your cap on these out-of-pocket expenses may be lower, in which case the lower cap, as specified in your policy, will apply; please review your policy for details. If you or your family, as applicable, paid more than the relevant cap amount(s) during the current policy year for prescription drugs or other medical services, respectively, then you may be entitled to a refund.
- Coverage will be provided for mental health and substance abuse disorders, generally under the same terms and conditions as for other medical conditions covered by your policy.
- Coverage will be provided for athletic injuries, except to the extent such injuries are covered by NCAA-provided insurance.
- Coverage will be provided automatically to newborn children, with no additional premium, for a full 60 days after the date of birth.
- Coverage will be provided for certain services performed by midwives, chiropractors, and naturopaths.

Companion is working with the Vermont Department of Financial Regulation to implement these changes as seamlessly as possible. Notwithstanding the numerous coverage enhancements being made, your premiums will not be increased, either retroactively or for the remainder of the current policy year.

If you have any questions regarding the changes being made to your coverage, are concerned that you may have been denied benefits to which you were entitled in this or previous policy years, or were charged a higher cost-sharing amount (e.g., copayments or co-insurance) than you should have been required to pay, please contact Companion, toll-free, at 1-800-422-6200, Ext 334. If you are not satisfied after speaking with a Companion representative, you may contact the Consumer Services Section of the Vermont Department of Financial Regulation at 1-800-964-1784.

Sincerely,

[Signature]

Trescott Hinton, President