


Enrolling in Mobile Alerts for Student Choice Refunds

Required steps

To receive a text message when a new refund has been issued, enroll in mobile alerts. The text message says: "You will be receiving a refund for \$[AMOUNT]. You have 24 hours to make changes to your account by logging into Student Choice Refunds. Reply SCRSTOP to unenroll."

Mobile Alert enrollments will be captured in the Change History tab. All text messages and emails sent will be shown in the Notification History tab.



Note
Students enrolled in Mobile Alerts will still receive an email notification that a refund has been issued.

To enroll:

1. Click the phone icon in the upper right hand corner of the dashboard page.

Welcome, Sofia

ID: Student-02-0050

LIVE HELP

Refund Method

✓ Refund Method Selected Bank Account: XXXXXXXX4554 [Edit Refund Method](#) [Remove Refund Method](#) [Edit Profile](#) 

2. Then enter your 10 digit phone number.
3. Click Enroll.

Manage Mobile Alerts

To enroll, please enter your 10 digit phone number with no spaces or other characters. You will get an SMS message confirming your enrollment.

Mobile Enrollment

10 Digit Phone Number*

I certify that I am the subscriber to the provided cellular or other wireless number. To stay informed and receive the best service, I authorize Nelnet Business Solutions (NBS) and its representatives and agents to contact me regarding my account at any current and future numbers that I provide for my cellular telephone or other wireless device using automatic dialing systems, artificial or pre-recorded messages, and/or SMS text messages. I understand that standard message and data rates may be charged by my service provider(s).



[Enroll](#) [Cancel](#)

Once enrolled, you can update your phone number at any time and save the changes, or unenroll at any time by selecting unenroll.