Technology Accounts
- 2 Main Account IDs
  - Banner ID: ex. 00456123, Bannerweb access; student data, registration, grades, etc.
  - MIIS ID: email, wireless, network log on, printing and other online campus services

Bannerweb Setup
- http://go.miis.edu/bannerweb, initial password, date of birth; MMDDYY; 6 digits only
- Attended Middlebury previously? Try the “Forgot Pin?” Button

Email Setup
- http://go.miis.edu/activate – to set your email password
- http://go.miis.edu/outlook – to log into your email

Information Technology Services Help Desk
- Technology services for entire campus, servers, networking and printing
- Support for Papercut printing system, reset Bannerweb password, network/email accounts; wireless mobile device connection
- Casa Fuente Bldg, 320, 647-6656, Mon-Fri 9a-5p, Greg Harris, Help Desk Manager, helpdesk@miis.edu

Digital Learning Commons (DLC)
- Support for development of academic projects using web-based, digital media and curricular technologies
- Provide computing resources, drop-in appointments, 1-1 consults and workshops
- Manage reservable spaces e.g. media recording booths for digital projects and an active learning Design Space
- McGowan 001 or 420 Calle Principal, 647-4630, M-F 9-4:30, dlc@miis.edu, http://go.miis.edu/dlc

Course Hub Web Site
- Course Hub web site is a portal through which faculty may link syllabi, linked electronic reserves, course web sites, blogs, or any other connected resources
- http://courses.miis.edu, log in with your MIIS ID and password

Canvas Course Web Sites
- Canvas is a learning management system, enabling online materials for courses, departments and programs.
- Access your course sites via the Course Hub, or at https://go.miis.edu/canvas

Printing with Papercut print management system
- $50/semester, .05¢ single/double sided, balance rolls over each semester
- Purchase TopUp cards at the Library for additional printing credit
- Check your account at http://papercut.miis.edu.

Media Services
- Support for all classroom technologies, projectors, computers, PAs, mics, camcorders, DVD/CD players
- Morse A101, 647-4150, M-F 8p-8p, weekends 9a-4p, Vincent Mascal, Manager, mediaservices@miis.edu

Check offices for any changes in hours
For other answers try http://sites.miis.edu/kb