Technology Accounts

- 2 Main Account IDs
  - Banner ID: ex. 00456123 - Bannerweb access; student data, registration, grades, etc.
  - MIIS ID: email, wireless, network log on, printing and other online campus services

Bannerweb Setup

- [http://go/bannerweb](http://go/bannerweb), initial password, date of birth; MMDDYY; 6 digits only
- Attended Middlebury previously? Try the “Forgot Pin?” Button

Email Setup

- [http://go/activate](http://go/activate) – to set your email password
- [http://go/mail](http://go/mail) – to log into your email

Information Technology Services Help Desk

- Technology services for entire campus, servers, networking and printing
- Support for Papercut printing system, reset Bannerweb password, network/email accounts; wireless mobile device connection
- To submit a helpdesk support ticket go to [http://go/help](http://go/help)
- Casa Fuente Bldg, 320, (831) 647-6656, M-F 9am-5pm, helpdesk@miis.edu

Digital Learning Commons (DLC), Office of Digital Learning & Inquiry (DLINQ)

- Support for development of academic projects using web-based, digital media and curricular technologies
- Provide computing resources, drop-in appointments, 1-1 consults and workshops
- Manage reservable spaces e.g. media recording booths for digital projects and an active learning Design Space
- McGowan 001 or 420 Calle Principal, (831) 647-4630, M-F 10am-5pm, dlinq@middlebury.edu [http://dlinq.middcreate.net](http://dlinq.middcreate.net)

Course Hub Web Site

- Course Hub web site is a portal through which faculty may link syllabi, linked electronic reserves, course web sites, blogs, or any other connected resources
- [http://courses.miis.edu](http://courses.miis.edu), log in with your MIIS ID and password

Canvas Course Web Sites

- Canvas is a learning management system, enabling online materials for courses, departments and programs.
- Access your course sites via the Course Hub, or at [https://go/canvas](https://go/canvas)

Printing with Papercut print management system

- $50/semester, 5¢ single sided/10¢ double sided, balance rolls over each semester
- Purchase TopUp cards at the Library for additional printing credit
- Check your account at [http://go/papercut](http://go/papercut)

Media Services

- Support for all classroom technologies, projectors, computers, PAs, mics, camcorders, DVD/CD players
- Morse A101, (831) 647-4150, M-F 8am-8pm, weekends 9am-12pm & 1pm-4pm, mediaservices@miis.edu

Check offices for any changes in hours
For other answers use our Knowledge Base at [http://sites.miis.edu/kb](http://sites.miis.edu/kb)
To submit a helpdesk support ticket go to [http://go/help](http://go/help)