

# **Technology Accounts**

- 2 Main Account IDs
  - **Banner ID**: ex. 00456123 Bannerweb access; student data, registration, grades, etc.
  - o MIIS ID: email, wireless, network log on, printing and other online campus services

### **Bannerweb Setup**

- http://go/bannerweb, initial password, date of birth; MMDDYY; 6 digits only
- Attended Middlebury previously? Try the "Forgot Pin?" Button

### **Email Setup**

- <u>http://go/activate</u> to set your email password
- <u>http://go/mail</u> to log into your email

### **Information Technology Services Help Desk**

- Technology services for entire campus, servers, networking and printing
- Support for Papercut printing system, reset Bannerweb password, network/ email accounts; wireless mobile device connection
- To submit a helpdesk support ticket go to <a href="http://go/help">http://go/help</a>
- Casa Fuente Bldg, 320, (831) 647-6656, M-F 9am-5pm, helpdesk@miis.edu

# Digital Learning Commons (DLC), Office of Digital Learning & Inquiry (DLINQ)

- Support for development of academic projects using web-based, digital media and curricular technologies
- Provide computing resources, drop-in appointments, 1-1 consults and workshops
- Manage reservable spaces e.g. media recording booths for digital projects and an active learning Design Space
- McGowan 001 or 420 Calle Principal, (831) 647-4630, M-F 10am-5pm, dling@middlebury.edu http://dling.middcreate.net

# **Course Hub Web Site**

- Course Hub web site is a portal through which faculty may link syllabi, linked electronic reserves, course web sites, blogs, or any other connected resources
- http://courses.miis.edu, log in with your MIIS ID and password

#### **Canvas Course Web Sites**

- Canvas is a learning management system, enabling online materials for courses, departments and programs.
- Access your course sites via the Course Hub, or at <a href="https://go/canvas">https://go/canvas</a>

#### Printing with Papercut print management system

- \$50/semester, 5¢ single sided/10¢ double sided, balance rolls over each semester
- Purchase TopUp cards at the Library for additional printing credit
- Check your account at <a href="http://go/papercut">http://go/papercut</a>

#### **Media Services**

- Support for all classroom technologies, projectors, computers, PAs, mics, camcorders, DVD/CD players
- Morse A101, (831) 647-4150, M-F 8am-8pm, weekends 9am-12pm & 1pm-4pm, mediaservices@miis.edu

Check offices for any changes in hours For other answers use our Knowledge Base at <u>http://sites.miis.edu/kb</u> **To submit a helpdesk support ticket go to** <u>http://go/help</u>



If you arrive before Orientation Week and need to get connected, visit: <u>Welcome Center</u> on August 20th in the Holland Center or;

<u>Information Technology Services</u> in Casa Fuente Room 320

