

MISO IT Survey Summary - Students

Scale of 1 to 4 (4 is strongest)

2016 Score 2014 Score**Students - Most Important**

Wireless Network Performance	3.95	3.93
Wireless Network Availability	3.94	3.93
Campus Printers	3.87	3.86
Email Services	3.86	3.84
BannerWeb	3.72	3.73
Access to online resources from off-campus	3.51	3.54
Overall computing services	3.28	3.35
Moodle	3.25	2.81
Support for desktop/laptop computing problems	3.06	
MiddFiles	3.05	

Students - Most Satisfied

Campus computing labs	3.67	3.65
E-mail services	3.67	3.59
Public computers in the library	3.64	3.60
Moodle support	3.56	
Moodle	3.54	3.52
Support for digital audio/video creation	3.54	3.46
Technology support for your scholarly research	3.50	
Banner Web	3.50	3.39
Overall computing service	3.48	3.51
Technology Helpdesk	3.47	3.44

Students - Least Satisfied

Performance of wireless access on campus	2.53	2.88
Availability of wireless access on campus	3.05	3.36
Campus printers	3.22	3.05
Access to online resources from off-campus	3.24	3.35
The wired network	3.27	
MiddFiles	3.32	
The time to resolve desktop/laptop computing problems	3.35	3.33
Your input into computing decisions that affect you	3.37	3.39
Support for desktop/laptop computing problems	3.39	
Its web site	3.42	3.45