

Clearing Your Cache and Using a Private Browser

- Firefox
 - Click the application menu/hamburger menu (the three lines) in the upper right corner.
 - Go to Settings.
 - Enter “cache” in the search bar OR click on “Privacy & Security” on the left side of the screen.
 - Hit “Clear data”
 - Uncheck “Cookies and Site Data” but keep “Cached Web Content” checked. When it’s done, close out the browser completely.
 - Open Firefox, click the application menu, and click “New Private Window.”
- Google Chrome
 - Click the 3 dots in the upper right corner.
 - Click “Clear Browsing Data.”
 - Check “Cached images and files” and uncheck the other options. When done, close out the browser completely.
 - Open Chrome, click on the 3 dots, and click “New Incognito Window.”
- Edge
 - Click the “Settings and More” menu (3 dots) in the upper right corner.
 - Go to “Settings.”
 - Enter “cache” in the search bar or click “Privacy, search, and services,” then click “Choose what to clear” under “Clear browsing data.”
 - Uncheck everything but “Cached images and files” and hit “Clear now.”
 - When it is done, close out the browser completely.
 - Open Edge, click “Settings and More,” and click “New InPrivate Window.”
- Safari
 - Click on the “Safari” tab at the top left of the screen and choose “Preferences.”
 - Click “Advanced” and at the bottom of the screen, select “Show Develop menu in menu bar.”
 - Click “Develop” tab from the Safari menu and click “Empty Caches,” then completely close your browser.
 - Open Safari, choose “File,” then “New Private Window.”

